



# St. Charles Community Association

## St. Charles, St. Michael & St. Thomas

May 2022

### POOL NEWS ISSUE



Welcome to Summer 2022 at the St. Charles Pool!

Catch up on all the news in this issue and by visiting the St. Charles website at [www.stcharleslr.com](http://www.stcharleslr.com).

**Here are a few highlights:**

#### POOL ACCESS—ONLINE REGISTRATION SYSTEM

Last year we introduced a new system for pool entrance. It provides easy, touchless entry to the pool. Once the online registration process is complete, you will only need to provide the gateguard your name and they will check you into the pool on a tablet. If you have changes to your registration or have not registered previously, please read inside for specific directions on how to register and information on the photo submission process.

**Register by May 20th to ensure easy access opening weekend. Gate Guards can not approve registrations.**

**OWNERS MUST SUBMIT RENTER AUTHORIZATION FORMS EACH YEAR FOR RENTERS TO HAVE POOL ACCESS.**

#### **REGISTER BY MAY 20!**

#### WIFI AT THE POOL

WIFI access at the pool will be available again this summer. **Pool Network:** stcharleslr **PW:** wifi4residents

#### POOL RULES

Complete pool rules can be found on the St. Charles website under Pool News. These rules are also viewable during the online registration process. Everyone will be required to acknowledge the rules at registration, so please familiarize yourself and your family.

#### POOL HOURS

The pool is open until **9 PM on Friday** evenings.

The pool opens to the public at **noon on Wednesdays. 10 AM—Noon Wednesday Senior Swim** for residents ages 50+

#### POOL GUESTS

- A daily fee of \$4.00 per guest is charged for each guest.
- **BEST VALUE! Buy 10 guest passes only \$30.** You can do this at the pool. Once purchased, these passes will be loaded into your profile, making it super easy to bring guests. We will be using Square for guest pass transactions. **No cash will be accepted for guests at the pool.** Unused passes from last summer are still on file and valid.
- There is a daily limit of four (4) guests per **resident family** per day.
- Members must be 14 years or older to bring guests to the pool.
- Host residents must remain with their guests throughout their stay at the pool.
- These rules pertain to grandchildren guests—**4 per day family limit**, no guest fees for registered grandchildren.
- Registered babysitters (ages 14+) may attend and be responsible for resident children, no guest fee.

#### POOL PARTIES

Daytime pool parties will be offered two days a week at the pool. See inside for details.

#### POOL HOUSE RENOVATION

Once the pool closes for the season in September, the pool house renovation will begin.



## St. Charles Pool News

**POOL OPENS: Saturday, May 28th 10AM**

**POOL RULES** are located on the website and are part of the online registration process. Be sure to read the regulations and review them with your children. These rules apply to residents and guests.

### POOL ACCESS REGISTRATION—COMPLETE BY MAY 20TH

No more pool tags to keep track of! To get started with our online registration process, just go to:

[sc.cellbadge.com/register](http://sc.cellbadge.com/register)

This link is also on the St. Charles website under pool news.

1. Go to [sc.cellbadge.com/register](http://sc.cellbadge.com/register)
2. Request access on the green side for Initial Add Request. Once data is submitted, you will need to wait for management approval. You will get an email and text once approved.
3. You will then need to go back to [sc.cellbadge.com/register](http://sc.cellbadge.com/register).
4. This time enter information on the blue section. This is where you will enter/update your household members. Click request PIN - you will have a PIN texted and emailed to you. Enter the PIN and you will be logged into the registration page where you need to enter all your household residents. Please only enter live in residents. Once you complete registration you will need to wait for Management to approve. You will get a text and email when they do.
5. Be sure to select the appropriate category for each member as you register them. Choices include:
  - Owner
  - Renter (note: a completed approval form from the owner is required for processing. See form on [www.stcharleslr.com/poolnews](http://www.stcharleslr.com/poolnews))
  - Child 10 and under
  - Child age 11, 12, 13
  - Child 14—15
  - Child 16 & over
  - Babysitter 14+ (non-resident/resident babysitters should be registered to bring registered St. Charles resident children—no fee)
  - Grandchild (non-resident grandchildren should be registered to be able to attend pool with resident grandparents—no fee)
6. You will be asked to agree to facility rules. Please review before checking the box. Then submit.
7. Once you receive notification of approval, the final step is for your **photo to be taken at the St. Charles Pool**.  
Photos can be taken at pool opening for all who still need photos.

### Other Helpful Information:

#### **Announcements**

On the home page, [sc.cellbadge.com](http://sc.cellbadge.com), you will notice there is an announcements section where helpful information may be posted.

#### **Spots Available**

There is also a spots available counter on the home page, [sc.cellbadge.com](http://sc.cellbadge.com). This will allow you to see how many spots are remaining at any given time. And you may also **text 501-551-9876** to check on pool conditions.

#### **Renters**

**VERY IMPORTANT:** Please have owners complete and submit the form on the website so you can have access to the pool. Online registrations will not be approved without this.

**ALL RESIDENTS MUST HAVE ALL FEES CURRENT TO BE ABLE TO BE APPROVED FOR POOL ACCESS.**



## 2022 POOL PARTY INFORMATION

### Semi-Private Daytime Pool Hours Party

**2 hour party for up to 15 attendees \$150.00**  
includes use of two umbrella tables on the deck

Options include: 11 AM – 1 PM  
1:30 PM – 3:30 PM  
Thursdays and Saturdays

- 15 attendees includes residents/non-residents and swimmers/non-swimmers.
- Registered resident host family members are not included in the 15 count
- Non-resident attendees depart when party is over.
- Member Community Association account must be paid in full and in good standing in order to book and host a party.
- All reservations are subject to Pool Manager approval. And should be made a minimum of 3 days in advance of party date.
- Reservations require completion of pool party request form and damages waiver along with payment in full .
- Submit requests to [stcharleslrpool@hotmail.com](mailto:stcharleslrpool@hotmail.com).
- Host resident must be present during the entire party.

## ST. CHARLES POOL PRE-PAID GUEST PASSES

### **SAVE MONEY & TIME!**

This year we are again offering pre-paid guest passes for purchase by residents in good standing. **For \$30 you can get 10 guest visits (good for adult or child guests)**. No cash accepted.

This is a great way to save on guest fees if you bring guests to the pool frequently. Remember, all guests must be accompanied by residents with valid pool access.

Guest passes can be purchased at the front gate once the pool opens. Unused guest passes from last year are still valid and remain loaded into your profile.

## COMPLETE YOUR ONLINE REGISTRATION BY MAY 20!

*Help us get everyone registered before the pool opens by submitting your registration requests right away.*

*If you want to swim opening weekend, this is required.*

***Priority processing for submissions received by May 20th to have access for Memorial Day Weekend.***

## POOL HOURS

<b>Monday</b>	<b>10 AM—8 PM</b>
<b>Tuesday</b>	<b>10 AM—8 PM</b>
<b>Wed. Sr. Swim</b>	<b>10 AM—Noon</b>
<b>Wednesday</b>	<b>Noon—8 PM</b>
<b>Thursday</b>	<b>10 AM—8 PM</b>
<b>Friday</b>	<b>10 AM—9 PM</b>
<b>Saturday</b>	<b>10 AM—8 PM</b>
<b>Sunday</b>	<b>1 PM—8 PM</b>

(Subject to change. Early and late summer pool hours are subject to adjustment.)

## ? Pool FAQs

### **How old must you be to go the pool without adult supervision?**

You must be **11 years of age and pass an Advanced Youth Swim Test** each year. Swimming proficiency tests will be administered to children 11, 12 and 13 who want to attend without an adult. Information on the test is available at the pool. You must be **14 years old** to bring guests to the pool.

### **Is there a guest fee?**

Yes. Guests are registered at check-in and are **\$4 for a daily pass**. Guest fees are waived for registered grandchildren of residents when accompanied by a resident grandparent. There is a **four** guest per family per day limit. Residents must remain in attendance with guests at all times.

### **What happens the last 10 minutes of every hour?**

Guards will signal time to exit the pool for all swimmers under 16. Non-walking infants only may remain in the pool with a parent/adult guardian during this time.

### **What happens at 1 hour before closing?**

Guards will signal time to exit pool for all swimmers under 16 unless directly supervised by a parent/guardian.

### **Can I ride down the slide with my child or my friend?**

For safety purposes, only one rider is allowed on the slide at a time.

## Helpful Information:

- Little Rock City Services** 3-1-1  
*The 3-1-1 service is also online at:*  
<http://www.littlerock.org/CitizenServices/311-citizen-request.aspx>
- Trash Pick-Up** 888-2208
- Animal Control** 376-3067
- NW Police Division** 918-3500  
 (to report speeding & request patrols)
- Non-Emergency Police** 371-4829
- POA Message Line:** 224-1083  
**POA email:** [stcharleslr@hotmail.com](mailto:stcharleslr@hotmail.com)
- POA website:** [www.stcharleslr.com](http://www.stcharleslr.com)
- Lighting Improvement District:** 786-1LID  
*Please include light number on base of light pole.*
- St. Charles CrimeWatch:** 516-0041  
**Heather Starnes** [stcharleslrwatch@hotmail.com](mailto:stcharleslrwatch@hotmail.com)
- City of Little Rock:** [www.littlerock.org](http://www.littlerock.org)
- LR Board of Director for St. Charles (Ward 5):**  
**Lance Hines** [lancehines@me.com](mailto:lancehines@me.com) 371-4510

Follow us on  **@stcharlesPOA**  
**@ SCCACrimeWatch**

Find us on  **facebook** Check for lost & found  
 pets here!

Join today & get connected! 

### Tennis Code Updates

St. Charles Tennis Courts gate code is available to residents in good standing (all fees paid) by sending an email to: [stcharleslr@hotmail.com](mailto:stcharleslr@hotmail.com). Be sure to include your name, address, contact phone number and email.

### All Assessments should be paid in full.

If you have not paid, please email the Association for your balance due. Pool and tennis privileges have been suspended for all accounts with balances due. **Remember: Delinquent property owners will be responsible for all costs associated with filing and removal of liens.**

## URGENT REQUEST FOR VOLUNTEER SWIM TEAM COACH!

St. Charles Residents — for the first time since the summer of 2019, we are able to participate in the Community Swim League.

**BUT... we need a volunteer** or volunteers to be the head coach. Lifeguards will be available to help at the practices and the former coach is willing to provide administrative support— however, **NO COACH, NO TEAM.**

We are currently signed up to participate in the Community Swim League, where we will be swimming against nearby neighborhoods.

**We must have a volunteer coach by May 31 or we will withdraw from the league.**

Please volunteer and give our neighborhood kids a great experience this summer!

**VOLUNTEER BY MAY 31  
 TO SAVE THE SWIM TEAM!**



### FOOD TRUCKS AT THE ST. CHARLES POOL!

Join in for fun at the pool with food trucks and more every First Friday this summer.

- June 3 - Cajun Truxeth
- July 1 - Miss Jackie's Food Truck
- August 5 - The Croissanterie
- September 2—TBD

**WATCH FOR MORE NEWS ON FIRST FRIDAYS!**

### Updating Your Property? Get Approval First!

Any building additions or alterations of any type to the exterior of the structure or grounds must be submitted to the St. Charles Community Association Architectural Control Committee (ACC) for approval using the **Architectural Change Request Form** prior to beginning work. This form and the **St. Charles ACC Guidelines** booklet can be found on the St. Charles website.

These requests can be mailed or emailed to the Association at [stcharleslr@hotmail.com](mailto:stcharleslr@hotmail.com). Allow up to 30 days for review.