

ST. CHARLES COMMUNITY ASSOCIATION POOL 2025 RULES

13100 ST. CHARLES BLVD. EMAIL: saintcharlespool@gmail.com

2025 Pool Managers: Clarity Pools

www.stcharleslr.com (see Pool News section)

Register for pool access at: sc.cellbadge.com/register

2025 POOL SEASON

Opening Day: Saturday, May 24, 2025

Closing Day: Labor Day - Monday,
September 1, 2025

POOL HOURS

Sunday 1:00 PM – 8:00 PM

Mon. Tues, Thurs. Sat. 10:00 AM- 8:00 PM

Wednesday 10:00 AM – Noon Sr. Swim

Wednesday Noon – 8:00 PM

Friday 10:00 AM – 9:00 PM

MEMBER REQUIREMENTS:

- All members (property owners of St. Charles, St. Michael and St. Thomas) with all association dues and fees paid and in good standing are eligible to use the St. Charles Community Swimming Pool Facilities during specific hours when approved lifeguards are present, in accordance with the rules and regulations set forth herein.
- No assessment payments will be received at the pool. Payments can be mailed to St. Charles Community Association, P.O. Box 21664, Little Rock AR 72221-1664. Residents who owe past due assessments will have to allow additional time for payment processing and pool access registration once payment is made. Immediate use of the pool will not be granted.
- Swimming or use of the facility is not permitted unless lifeguards are on duty.
- Each resident (all ages) must be registered in the online system with a photo on file.
- Daily swimmers must identify themselves at the gate and have a valid profile. No admittance without an active registration. Gate guards cannot check in anyone without this. Register prior to pool opening for access.
- Falsifying identity (e.g., using someone else's registered profile) or age is grounds for suspension from the pool.
- All participating members are responsible for the conduct of their household members and guests.
- Sign-in will be no-touch.
- All members are responsible for their own possessions and clean-up of their own litter.
- Pool staff will monitor and have the authority to limit the number of residents/guests entering the facility based on pool capacity.
- Signage may be present at the pool/entrance explaining additional measures required for pool operations and entry.
- All residents who want to attend the pool must review and acknowledge the pool rules/waiver each year online.
- Resident registration for access to the St. Charles Pool is available at sc.cellbadge.com/register
- All property renters must be authorized by the property owner (in good standing) via the authorization form on the St. Charles website. Pool access will not be issued for any renters without this form. This is to be renewed each year, prior to the pool opening.
- **Rules, procedures and operating hours may be subject to modification at any time, at the sole discretion of the St. Charles Community Association.**
- **Updates to rules, procedures and operating hours will be posted on the St. Charles website at www.stcharleslr.com**

ATTIRE, HEALTH AND SANITATION:

- Proper swimwear is required in the pool. Street clothes are not allowed in the water.
- Diaper age children must wear "Swim Diapers" while in the pool. No cloth or disposable diapers allowed.
- No tanning oils allowed. Swimmers with heavy oils and/or dirt are required to shower prior to entering the pool.
- Individuals with open sores, wounds or other communicable illnesses may not enter the pool or pool area.

- Individuals with known exposure to COVID-19 or exhibiting symptoms of this disease should not enter the pool. Everyone is encouraged to wash their hands with soap and water upon entering and prior to leaving the restrooms.

BEHAVIOR:

- Safety first! Any offender of safety rules will be subject to suspension of their pool privileges.
- All adults and children must obey the orders and instructions of the Pool Managers and Lifeguards/Gate Guards.
- Pool Staff should never be distracted from their safety duties by unnecessary conversation or activity.
- Verbal or other abuse of any pool staff will not be tolerated.
- Profanity, obscene gestures, or destruction/vandalism of property will not be tolerated.
- No running, horseplay, fighting or clinging/pulling on floating rope is allowed.
- Eating is allowed only in designated areas of the covered patio and deck.
- No glass of any kind will be allowed anywhere at the pool facility.
- No food or gum allowed poolside. Eating is allowed in designated covered deck and deck areas.
- No food or drink is permitted in the pool.
- Lifeguard stands are off-limits at all times.
- Pool personnel are authorized to remove any person from the pool for violation of rules or for conduct detrimental to the health and safety of others.
- Immediate suspension, for a period of time to be determined by the Board of Directors, will result from the use of illegal substances/illegal actions.
- Consequences for violations of St. Charles Pool rules:
 - First offense – Warning by lifeguard or other pool official.
 - Second offense – Warning by lifeguard or other pool official.
 - Third offense – Possible dismissal from and denial of use of the pool for the remainder of that day. For more serious offenses, a 3-day suspension may be deemed appropriate. Suspensions are reported to the Executive Director.
 - Fourth offense – Suspension for a longer period, subject to review and approval by the Board of Directors.

GENERAL RULES:

- Pool staff and Pool Managers are given discretion and authority in enforcing admission rules.
- Pool Managers will make decisions regarding pool closure due to weather conditions.
- No smoking, vaping, or use of any tobacco products allowed inside or within 50 feet of the pool area, playground, gazebo, and tennis/pickleball courts.
- No pets allowed.
- Skateboards, scooters, skates and bicycles are prohibited in the pool area.
- Please do not move pool furniture and close all umbrellas when conditions are windy.
- **Slide Rules:**
 - No headfirst sliding – feet first only.
 - No jumping or diving from slide.
 - Stay clear of the slide runway exit.
 - Children under 48” tall must be directly supervised by an adult at all times when using the slide or stairs.
 - Weight limit 275 lbs.
 - Make sure slide runway exit is unobstructed before descending.
 - One person on slide runway or steps at a time. One rider at a time.
 - No roughhousing on or near the slide.
 - Do not consume alcohol or drugs before or while using the slide.
 - Do not use slide if you are pregnant.
 - Non-swimmers shall not use the slide.
 - Hold on to the handrails at all times.
 - People with medical conditions should consult with their physician before using the slide.

- **Pool Toys:**
 - Responsible use of toys must be observed at all times.
 - Staff may limit flotation devices, water guns or Super Soaker toys when the pool is crowded.
 - No hard balls of any kind (tennis balls, plastic or hard rubber) will be allowed. No leather footballs are allowed at any time. Soft Nerf-like balls are permissible when the pool is not crowded. During crowded times, these toys may be restricted. Users should be considerate of other residents when throwing balls.
 - **Mermaid tails are prohibited from use at the pool.**
 - Large rafts, inner tubes or other large flotation devices that may interfere with the lifeguard's ability to observe the pool and swimmers are not allowed.
 - Personal flotation devices (toddler swim-floats, lifejackets, etc.) are allowed.
 - Personal flotation devices are not permitted in the deep end.
 - Swim goggles and face masks are allowed but snorkels are not allowed.

CHILDREN:

- **All children under age 11 must be accompanied by an adult or responsible person 14 years or older.**
- Children ages 11, 12 and 13 who want to attend the pool without an adult must pass a lifeguard-administered proficiency test (Advanced Youth Swim Test) **each year**. Information on the test and times it is administered is available at the St. Charles Pool.
- Children ages 11, 12 and 13 who passed the test may attend the pool alone but may not bring guests.
- Children under five (5) or who cannot swim the width of the pool unaided, must remain within arms' reach of parents/guardians at all times.
- Parents/guardians should maintain visual contact at all times with children under the age of ten (10).
- Children wearing inflatable swim aids will not be permitted in the deep end without direct parent/guardian supervision.
- Consider the use of water/swimming footwear due to the hot temperature of the pool deck.
- Babysitters:
 - A babysitter must be a minimum of 14 years old but is not required to pay a guest fee when supervising registered resident children.
 - Babysitters should be registered as such on a family's registration page.
 - Resident children and the babysitter will be required to check in with the Gate Guard.
 - Sitters must attend to the children in their care at all times and not more than 4 children at one time.
 - Sitters may swim but must supervise the children at all times.
 - Non-resident sitters may not attend the pool without a resident.

SWIM LESSONS:

- Swim lessons are available for all ages but must be scheduled directly with one of the approved lifeguards. No other swim instructors are permitted to teach lessons at the St. Charles Pool.

LOST ARTICLES:

- There is a Lost and Found deck box at the pool.
- Lost and found items will be discarded every two weeks.
- The pool staff has no responsibility for personal articles left at the pool, pool house or park grounds.

GUEST RULES:

- A daily fee of \$5.00 per guest is charged for each guest. No cash will be accepted for guest fees.
- 10 Guest Fee pass packs can be purchased at the pool for \$35. Credit card payments only are accepted for guest fees.
- Host members must be age 14 or older, be in good-standing and check in and register their guest(s).
- Host member must remain with their guests throughout their stay at the pool.
- Guest limit is four (4) per **resident family** per day.

- Grandchildren of resident grandparents should sign in as such but are not charged a guest fee. They are guests and **must be accompanied by the host resident adult (grandparent) who remains at the pool with them during their entire stay. No drop offs.** The guest limit of 4 per resident family per day applies to grandchildren as well.
- Grandchildren should be registered as grandchildren when resident grandparents register for pool access.
- Pool personnel reserve the right to turn away guests, based on pool capacity for that day.

INCLEMENT WEATHER:

- Notices of pool closure due to weather will be posted in Cell Badge.
- The pool will be closed due to severe weather which includes, but is not limited to, thunder, lightning in the immediate area, severe thunderstorms, hail, and excessive winds related to weather warnings.
- The pool will be cleared upon the first sighting of lightning or hearing of thunder. The pool will remain clear until 30 minutes pass without lightning or thunder. The time starts over after each incident of lightning or thunder.
- When asked by lifeguard personnel, members must clear the pool.
- If members choose to remain on the pool deck, it is at their own risk. Members can remain in the covered areas of the pool house until the pool reopens, however, the pool may also close completely during storms at the discretion of the Pool Manager. At this time, all members/guests would be required to leave the facility.
- The showers at the St. Charles Pool will be unavailable while the pool is closed during thunder and lightning storms.
- This policy follows the recommendation of the American Red Cross and will be followed by the St. Charles pool staff.
- Pool Managers will make decisions regarding pool closure due to weather conditions.

VIDEO SURVEILLANCE CAMERAS:

- The Association has installed video surveillance cameras at the pool.
- The cameras are in continual use and will be used to identify any person(s) who vandalize the Association property.
- Such recordings can be used in legal action against the offenders.

POOL FACILITY:

- Pool Managers oversee the maintenance and staff required for facility operation.
- Office, equipment and storage rooms are reserved for managers, staff and lifeguard use only. Members, children and residents should not enter.
- The pool phone is for staff use only.

POOL OPERATION DUTIES:

- Last ten (10) minutes of every hour. Guards will signal time to exit pool for all swimmers under age 16. **Non- walking infants only** may remain in the pool with a parent/guardian during this time.
- Last hour (7:00-8:00pm or 8:00-9:00 p.m.) of each day during closing activities, guards will signal time to exit pool for all swimmers under age 16-**unless directly supervised by parent/guardian.**
- Lifeguards may not be stationed at the lifeguard stands during the specified times above while they must attend to pool operation duties. They are not available for direct pool supervision during these times. Parents are responsible for monitoring their children during these times.

WEDNESDAY MORNING SENIOR SWIM:

- 10 AM – Noon on Wednesday mornings is reserved for Senior Swim (residents age 50+).
- No children admitted at this time.

PARTIES:

- Policies:
 1. Member Community Association dues must be paid in full and member family should be in good standing.

2. Pool party request form (available online and at the pool) must be completed and submitted a minimum of 3 days in advance of requested date/time. Be sure to select a type of party.
3. All requests require Pool Manager approval and receipt of **payment in full to reserve**.
4. Request forms can be submitted to saintcharlespool@gmail.com
5. Residents are responsible for restoring the cleanliness of the party area, as well as being financially responsible for any damages to the facility or property. Accept financial responsibility for damages by signing form.
6. **Party clean-up must be complete by party end time or additional fees may apply.**
7. Admission may not be charged for admittance to pool parties at St. Charles Pool.
8. Party cancellations will receive refunds only if cancellation notice is received by Pool Manager within 2 days in advance of event. Refunds requested due to weather circumstances will be determined by the Pool Managers on a case-by-case basis.
9. A host resident must be present during the entire duration of all parties.
10. **ALL RULES AND POLICIES FOR DAILY POOL USE ALSO APPLY TO POOL PARTIES.**

- **PRIVATE AFTER HOURS PARTY:**

- **\$300 for 2 hours, 8 PM – 10 PM** with up to 60 total attendees and 2 guards
- Not available on First Fridays/holidays (June 6, July 4, July August 1).
- Pool Manager final approval is required for the number of lifeguards designated for a particular party.

- **SEMI-PRIVATE POOL HOURS PARTY:**

- **\$150 for 2 hours** with up to 15 attendees (includes residents and non-residents as well as swimmers/non-swimmers).
- **11 AM – 1 PM and 1:30 PM – 3:30 PM on Monday, Tuesday, Thursday, Friday and Saturday;** may not be available on holidays/holiday weekends
- Registered resident host family members are not included in the 15-attendee count.
- Wristbands will be issued for the total number of members/guests indicated for a semi-private pool hours party.
- Includes use of 2 tables or picnic table on the deck and an extra portable table for food/gifts if desired.
- **Non-resident guests must depart at the conclusion of the party.**

- The Board reserves the right to add, delete or amend these rules and policies as necessary.